

Background

Authors

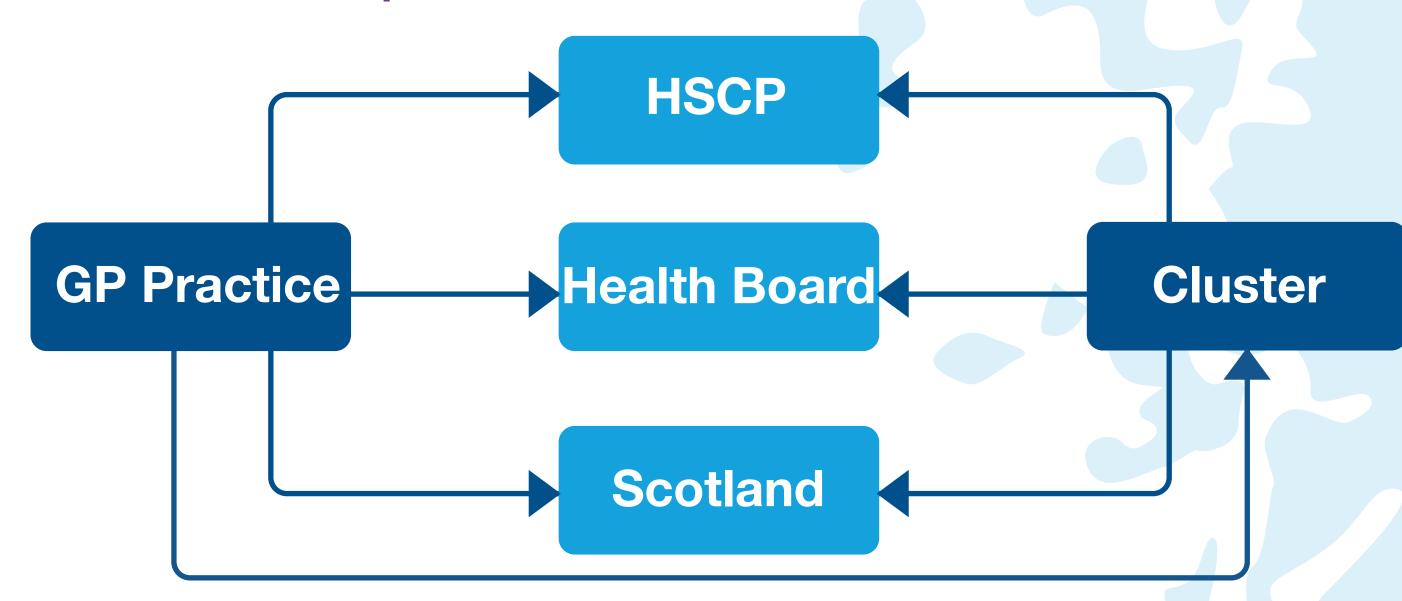
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Various sources of data are available to General Practitioners (GPs), however these are not always easily accessible, held in different areas and can make it difficult to locate specific information. To aid our team's (Local Intelligence Support Team - LIST) engagement with GP clusters and to encourage the access and use of data, including the Primary Care Information Dashboard (PCI), we produced a be-spoke document which brings together data from various sources at practice/cluster level on a PDF document to be shared with GP colleagues.

Aims

- To profile patients registered to your GP Practice
- To produce a useful and flexible tool that would enable comparison of data between GP Practice, Cluster, Health and Social Care Partnerships (HSCP), Health Board and Scotland.
- To present our work in an easily accessible PDF Profile.
- To compliment other information available to GPs such as the Primary Care Information dashboard.

The Profiles Compare:



Conclusions

- The framework of the profiles can be adapted to display bespoke local data.
- GPs found our profiles useful for benchmarking and gaining new ideas for projects.
- Practice Managers were interested in comparing their practice to their Cluster and HSCP.
- Future versions of the Profiles will be adapted to user needs based on feedback and will include updates such as comparisons to Peer Groups and cancer screening data
- We are planning on continuous development of the document in line with changing GP requirements.

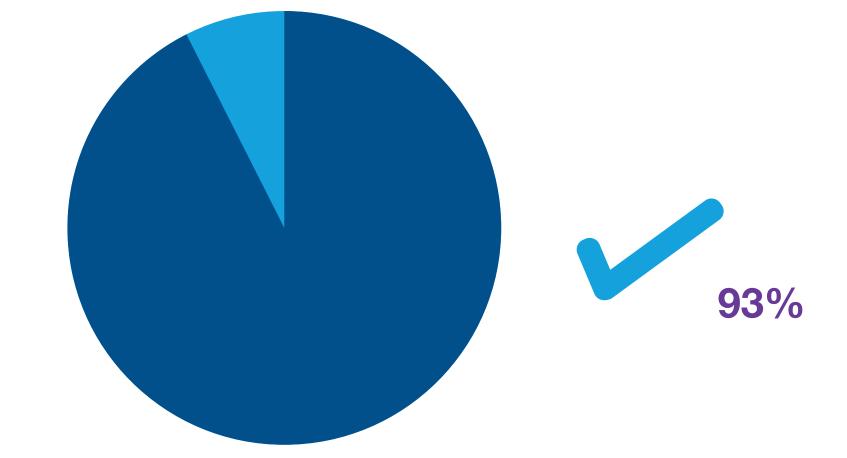
Methodology

- We worked with GPs to compile a list of indicators useful to them.
- We pooled data from a range of ISD Sources with a 'Once for Scotland' approach (see data sources).
- We ensured that our tool was adaptable by enabling the comparator geography to be changed.
- We displayed the data in an easy to digest format with spine charts and trend arrows (see below).
- We co-produced the profiles with our stakeholders then deployed our new tool through the Local Intelligence Support Team (LIST) to use for informing local discussions with GPs.

Outcomes and Results

Following the pilot of our Profiles which were used by LIST across the majority of GP Clusters in Scotland, we launched a survey to help us make informed decisions about the future of the profiles:

93% of our respondents found The GP/Cluster Profiles useful.



What were the profiles used for?

"Starting to plan potential quality improvement" GP

- "To promote discussion about our current services offered and how we can improve. To look at any deviations we have from the peer group and ask ourselves why?. What might others be doing that we are not?" Practice Manager
- "I found the GP Cluster Profiles useful to engage with CQLs. It was good to be able to send them something they can use right away" LIST Analyst

Demographics	Indicator	Count	Practice %	Cluster %	Difference from Cluster	Change on last year
	List Size	44,555		-		-1.0%
	List Size 65-74	2,254	5.1%	7.0%	-1.9%	-1.9%
	List Size 75-84	1,500	3.4%	4.0%	-0.6%	-1.6%
	List Size 85+	500	1.1%	2.0%	-0.9%	-0.9%
	Population in 2 most deprived SIMD quintiles	20,000	44.9%	34.0%	+10.9%	-1.1%
	Population in 2 least deprived SIMD quintiles	17,586	39.5%	49.0%	-9.5%	-2.5%

Data and Data Sources

Patient Demographics (PTI List Sizes, ISD Scotland), Unscheduled Care (A&E2 datamart and SMR01, ISD Scotland), Out of Hours (Out of Hours datamart, ISD Scotland), Prescribing (PIS – Prescribing Information System, ISD Scotland), Long Term Conditions (QOF calculator – Quality & Outcomes Framework – ISD Scotland), Outpatient attendance – SMR00, ISD Scotland.