

LETS #GETCONNECTED!

An organisational approach to how to support staff to thrive in a digital society and deliver effective care.

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Digital Technology is central to addressing the challenges we face in Health and Social Care and in improving Health and Wellbeing.

Workforce Capability is one of the six domains of Scotlands Digital Health and Social Care Strategy and key to our potential to transform Health and Social Care Services. Current pace and scale of digital transformation requires a digitally receptive and adaptive workforce to realise the potential benefits to service delivery.



Next Steps

- Develop a suite of open badges for learning:
Creation of 23 Things
- Work towards shared platform of open badges across health and social care to enable digital learning to follow the person
- Digital Inclusion delivery - Map Digital skill into career pathways at entry points through to senior roles
Test of change delivering digital learning in employability programmes
- Grow Digital Champion network
- Build further intelligence through data reporting on progression of capacity building at all skill levels.



NHS Lothian Digital Strategic Framework



Have you done your #DigitalStretch?

We developed a simple online suite of tools - Undertake a digital self assessment. Choose from a range of digital learning opportunities. Evidence and Record completion.

Get a FREE Congratulations Completion Pack.



- Receive Your Congratulations pack!

DIGITAL AIM

Staff have the essential skills to use digital technologies safely to:

- Communicate
- Access information
- Learn and solve problems

#DIGITALSTRETCH



Data Reporting

Gained important data to drive workforce planning

- Numbers of staff completing a DigitalStretch
- Numbers of staff rating at essential, capable or proficient level
- Learning options chosen
- Service area data
- Track organisational skill growth and focus opportunity.

Fife College Building Capacity

Building Capacity

- Digital Champion Network
- Focussed Digital Skill delivery for service specific workforce need.

Partnered with Fife College to deliver.

Cisco Academy awards at essential and proficient level skill.

Essential skills delivery as underpinning knowledge for MA provision.



Partnerships



Google Garage

We delivered focussed pieces of work with partners

- Boost Your Confidence
- Skills At Work.

Walk-In On site Digital Surgeries - for Staff, patients and Visitors

- First Steps digital skill support
- Signposting
- Troubleshooting
- Inspiring.

Digital Champion Training



#GETCONNECTED

References:

Lloyds Bank (2018) UK Consumer Digital Index 2018, Lloyds Bank, London.
 NHS Lothian (2018) Digital Workforce Strategic Framework, NHS Lothian, Edinburgh.
 Scottish Council For Voluntary Organisations (2018) Digital Participation Charter, Scottish Government, Edinburgh.
 Scottish Government (2018) Scotlands Digital Health and Social Care Strategy, Scottish Government, Edinburgh.