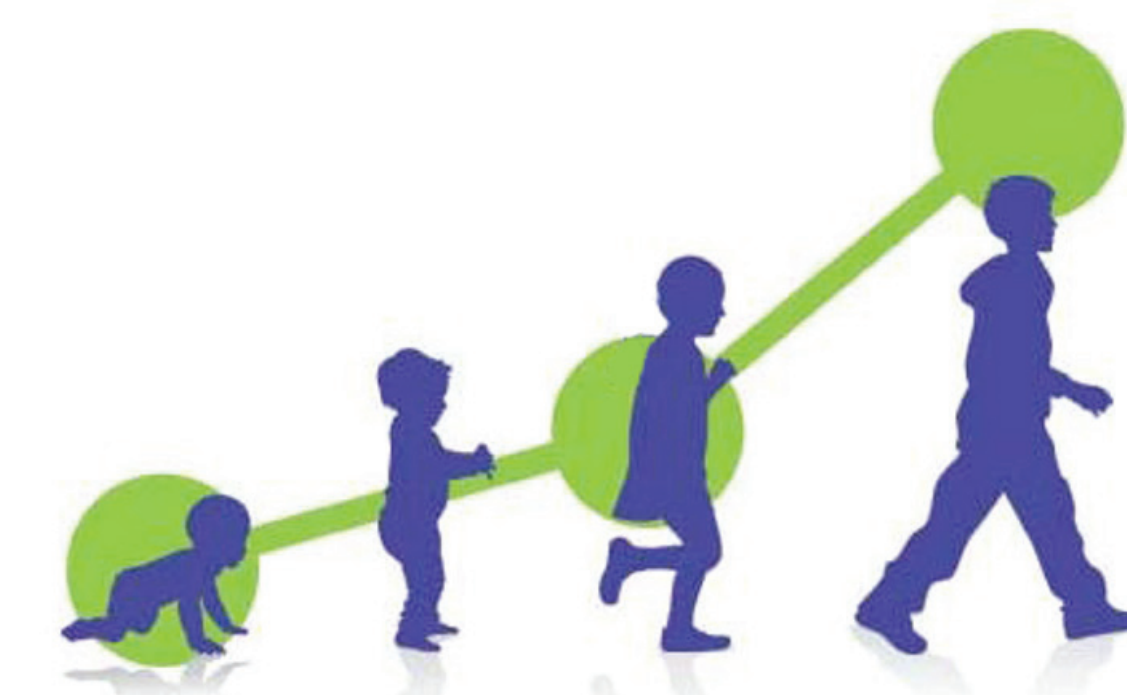


# NORTH AYRSHIRE Named Person Service

EF-39

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The Named Person Service aims to safeguard, promote and support the wellbeing needs of children and young people in North Ayrshire by providing a central hub for all Named Persons and Lead Professionals.



## Background

The Named Person Service (NPS) was developed collaboratively between North Ayrshire Health and Social Care Partnership (NAHSCP) and North Ayrshire Council Education and Youth Employment (NAC EYE). The Named Person Service operates in line with 'Getting it right for every child' (GIRFEC) principles.

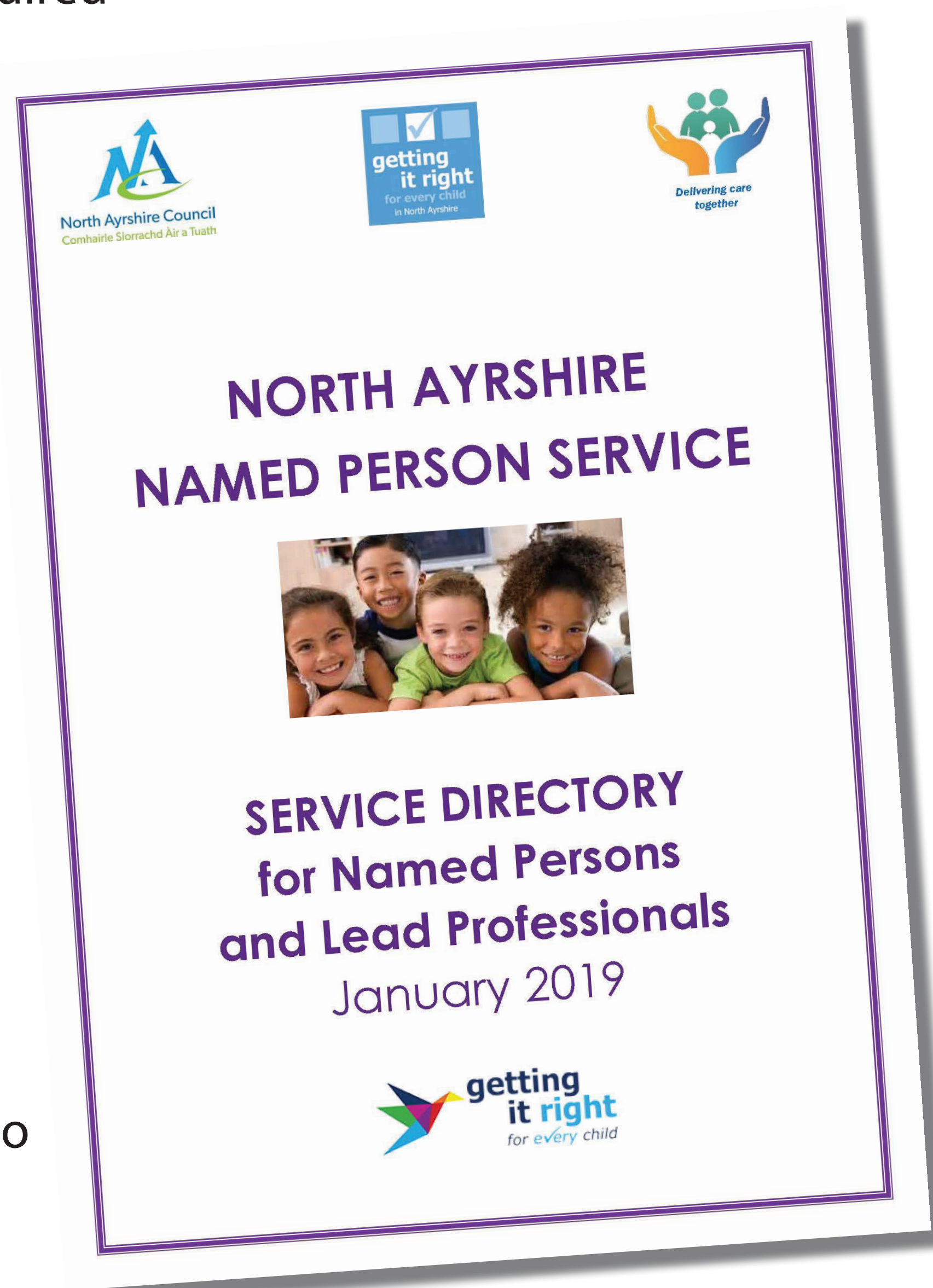


Two service leads, from NAHSCP (0–5 years) and NAC EYE (5–18 years), oversee the operation and development of the NPS. Both leads are located within their respective services but work collaboratively to ensure joint management and decision making. Two full-time administrators ensure the service operates efficiently and in a supportive way to Named Persons (NP) and Lead Professionals (LP).

## Methodology

The Named Person Service:

- Supports and advises 0–18 years Named Persons and Lead Professionals
- Supports professionals across North Ayrshire who have a wellbeing concern for a child/children
- Manages a live, central database of Named Persons within North Ayrshire
- Facilitates a request for assistance (RfA) process, including receipt and processing of RfA forms and forwarding to the appropriate service, with follow-up as required
- Produces NP/LP service directories containing up-to-date information on local services for children, young people and their families
- Identifies and supports Named Persons for children and young people from exceptional groups outwith mainstream education (traveller children, educated at home, and 16–18 year olds who have left education)
- Develops, monitors and evaluates processes relating to GP concerns.



## Aims/Objectives

North Ayrshire's Named Person Service supports Scottish Government's 2020 vision by providing a single support hub for health, social care and education professionals, including:

- Facilitating safe and efficient sharing of information across children's services
- Encouraging services to share wellbeing concerns appropriately and proportionately
- Ensuring consistent and standardised approach to child wellbeing across North Ayrshire through support offered to Named Persons and Lead Professionals.

## Results/Outcomes

Since September 2017:

- 3,207 requests for assistance have been processed
- All Named Persons, and an increasing number of Lead Professionals, utilise the service
- 55 NHS, local authority, HSCP, third sector and community services received requests for assistance
- Comprehensive service directory produced and updated every six months
- Development and testing of a wellbeing concern/ notification of service involvement form and process with adult health and social care services.

*The Named Person Service has been invaluable – aiming to provide appropriate interventions, sometimes with very tight timescales.*

Health visitor

*Efficient, effective, timely team work and communication to secure best outcomes for children and families.*

Health visitor

*We work with an extremely vulnerable and complex client group and many have parental contact and responsibilities. The introduction of the Named Person Service has enhanced our professional disciplines' communication to ensure that information is shared timeously and effectively to help keep children safe.*

North Ayrshire Drug and Alcohol Recovery Service

For more information, please contact:

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