

Aberdeenshire Progress under Integration

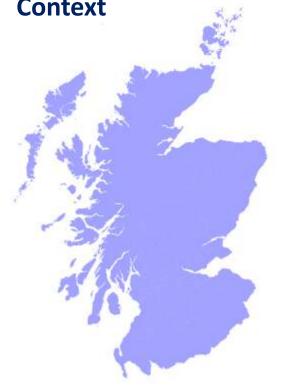
Adam Coldwells – Chief Officer, Aberdeenshire Health & Social Care Partnership
 Amanda Croft – Chief Executive, NHS Grampian
 Jim Savege – Chief Executive, Aberdeenshire Council







Aberdeenshire in a Scottish / Regional Context



Aberdeenshire





Integration is not the goal in itself -

The purpose is to transform peoples' experience of care and the outcomes they experience.

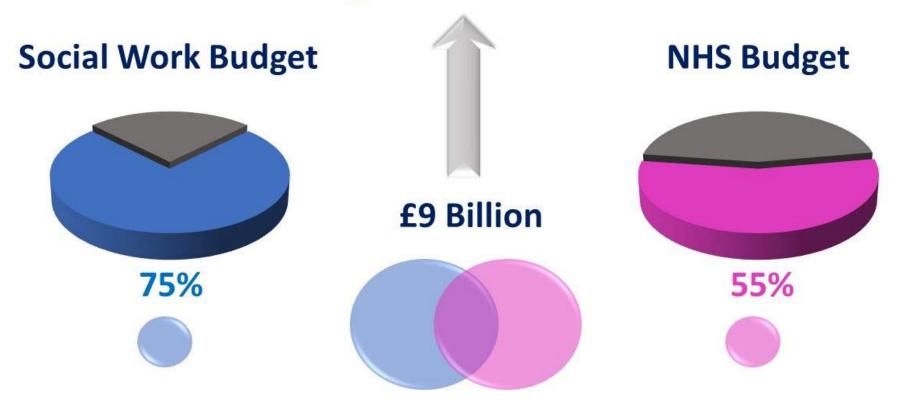
It is necessary -

Services, planned and delivered together offer the greatest opportunity for positive redesign and sustainability.

Emphasis on developing new relationships with communities and localism.



Integration Authorities





Our Partnership covers a vast range of services, a flavour of these are:

- Criminal Justice to General Practice
- Substance misuse to care homes
- Respite care to HMP Grampian H&SC
- Community Hospitals to social work
- Care management to learning disability
- Mental Health to Adult Support and Protection
- Community Nursing to police custody





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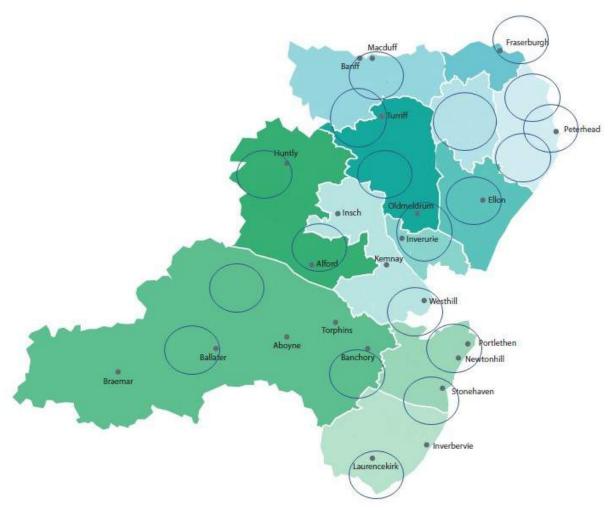
At the centre from inception

- Empowered Teams
- Integrated teams which wrap around Mrs Smith
- Locality approach building relationships with community
- Locally devolved budgets and control











Integrated Teams which Wrap Around Mrs Smith



Virtual Community Wards (VCW)

- Small core team with GP, community nurse, care manager, and admin at its core, supplemented as appropriate with other staff.
- Daily team huddle
- Co-ordination of short term wrap-around care



Virtual Community Wards – Outcomes

- Better communication within health and social care teams
- Improved organisation of care
- Good quality anticipatory care.
- Reduction in emergency hospital admissions.
- Reductions in emergency hospital re-admissions.
- Reduction in emergency occupied bed days.
- Reduction in unplanned out of hours primary care contacts.



Virtual Community Wards – Performance

- 27 VCWs across Aberdeenshire
- 4,685 patients admitted
- 1,640 hospital admissions avoided



Virtual Community Wards - What do the experts say?

"Working 'within' the VCW has meant that we as a team are far better prepared for any eventuality"

"Daily huddles are such a good way to work, knowing that all the right people that to help a client are going to be represented means that we get things done so much quicker"

"The VCW Model was a great way to kick off integrated working. It meant that what were once 'health' or 'social care' teams had to come together and now we are just one team!"





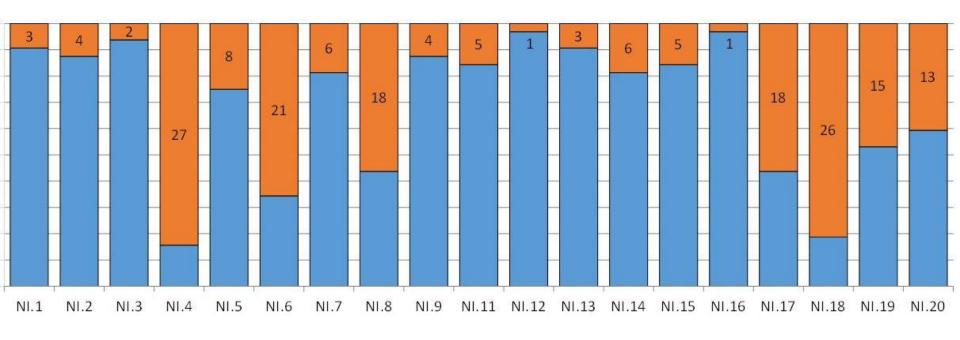
#LocationManagers



MTFS



National Indicators Aberdeenshire Rank from 32 Scottish HSCPs





Palliative Care
Care of the Elderly
Respiratory Medicine
General Medicine
Emergency Department
Rehabilitation Medicine



Engagement of:

- HSCP
 Strategic
 Planning
 Groups
- NHS/Acute Strategic Planning Groups
- NHSG Senior Leadership Team
- NE Partnership Steering Group

Plan approved by all Strategic Planning & Steering Groups Confirm leadership & commissioning brief for development of strategic/sustainability plan with key stakeholders

Pre-workshop engagement and preparation work to support process

Workshop 1

Focus: Clarify current position, issues/challenges, opportunities and form potential future model and success markers

Workshop 2

Focus: Clarify future model and work-up key actions, both practical and strategic, for short, medium and long-term success markers, across the entire pathway.

Workshop 3

Focus: Prioritise actions and confirm timescales to address key issues and deliver future care model

Consultation on draft plan within 4 weeks of final workshop

Revise and finalise based on consultation approx 8 weeks after consultation period ends

Chief Officers Group for approval prior to submission to host IJB for endorsement

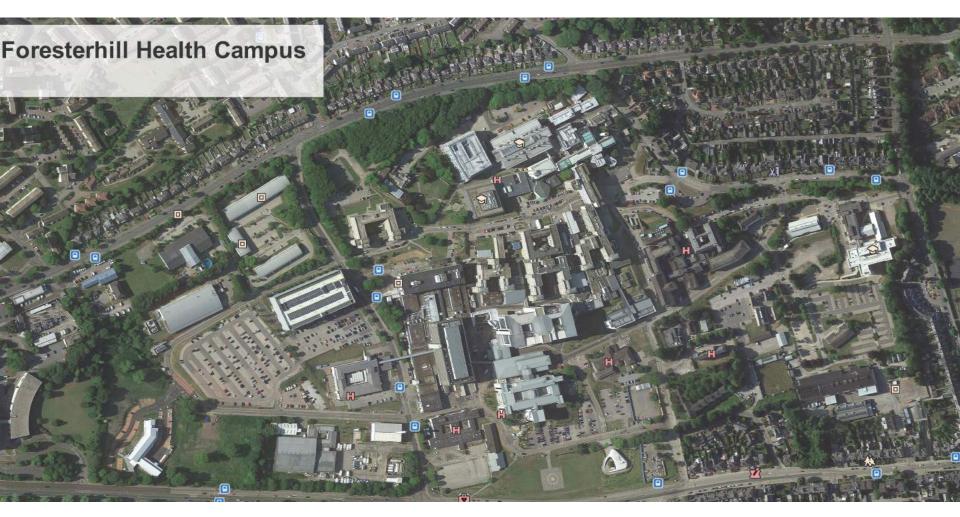
Agreement by joint Chief Officers Group

Host organisation signs off commissioning

Update and clarification on commissioning brief

Update and clarification on commissioning brief









Jim Savege Aberdeenshire Council



Prof Amanda Croft NHS Grampian



Angela Scott
Aberdeen City
Council



Roddy Burns Moray Council









