WELCOME BACK

@nhsscotlandevent 🐦 #NHSScot19

Shirley Rogers

NHS Scotland Chief People Officer & Director of Health Workforce, Leadership, Reform and EU Exit Preparations, Scottish Government

@ShirleyRogers01

Shaping Our Future Vision

To share your views later in this session please go to slido.com #FutureVision

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Advice from a Patient

This may be a normal day at work for you
but it's a big day in my life.

The look on your face and the tone of your voice
can change my entire view of the world.

Remember, I'm not usually this needy or scared.

I am here because I trust you, help me stay confident.

I may look like I'm out of it,
but I can hear your conversations.

I'm not used to being naked around strangers.
Keep that in mind.

I'm impatient because I want to get the heck out of here.
Nothing personal.

I don't speak your language well.
You're going to do what to my what?

I may only be here for four days,
but I'll remember you the rest of my life.

Your patients need your patience.

2020 Vision

- Our Vision is that by 2020 everyone is able to live longer healthier lives at home, or in a homely setting and, that we will have a healthcare system where:

- We have integrated health and social care

- There is a focus on prevention, anticipation and supported self-management

- Hospital treatment is required, and cannot be provided in a community setting, day case treatment will be the norm

- Whatever the setting, care will be provided to the highest standards of quality and safety, with the person at the centre of all decisions

- There will be a focus on ensuring that people get back into their home or community environment as soon as appropriate, with minimal risk of re-admission.

Home-Based Rehabilitation for COPD Patients

Community Respiratory Team

Glasgow Health and Social Care Partnership

Improving self-management – East Region and Type-2 diabetes

In association with
Andy Murray and the
Digital Health & Care Institute

"Care of the elderly"
"Hospital at Home"
"A great institution – a great movement"

Characteristics	Maturists	Baby Boomers	Generation X	Millennial	Generation Z
Formative experiences	Second World War Rationing Fixed-gender roles Rock 'n' Roll Nuclear families Defined gender roles — particularly for women	Cold War Post-War boom "Swinging Sixties" Apollo Moon landings Youth culture Woodstock Family-orientated Rise of the teenager	End of Cold War Fall of Berlin Wall Reagan / Gorbachev Thatcherism Live Aid Introduction of first PC Early mobile technology Latch-key kids; rising levels of divorce	9/11 terrorist attacks PlayStation Social media Invasion of Iraq Reality TV Google Earth Glastonbury	Economic downturn Global warming Global focus Mobile devices Energy crisis Arab Spring Produce own media Cloud computing Wiki-leaks
Percentage in U.K. workforce*	3%	33%	35%	29%	Currently employed in either part-time jobs or new apprenticeships
Aspiration	Home ownership	Job security	Work-life balance	Freedom and flexibility	Security and stability
Attitude toward technology	Largely disengaged	Early information technology (IT) adaptors	Digital Immigrants	Digital Natives	"Technoholics" – entirely dependent on IT; limited grasp of alternatives
Attitude toward career	Jobs are for life	Organisational — careers are defined by employers	Early "portfolio" careers — loyal to profession, not necessarily to employer	Digital entrepreneurs — work "with" organisations not "for"	Career multitaskers — will move seamlessly between organisations and "pop-up" businesses
Signature product	Automobile	Television	Personal Computer	Tablet/Smart Phone	Google glass, graphene, nano-computing, 3-D printing, driverless cars
Communication media	Formal letter	Telephone	E-mail and text message	Text or social media	Hand-held (or integrated into clothing) communication devices
Communication preference	Face-to-face	Face-to-face ideally, but telephone or e-mail if required	Text messaging or e-mail	Online and mobile (text messaging)	Facetime
Preference when making financial decisions	Face-to-face meetings	Face-to-face ideally, but increasingly will go online	Online — would prefer face-to-face if time permitting	Face-to-face	Solutions will be digitally crowd-sourced

Future Vision for Health and Social Care

Engagement process

- Opportunities for workforce, public, and service users to get involved

- Workshops, lived-experience panels, a staff survey, leadership event, and input from young people

- Engagement starts now and publish late in 2020

2020 Vision

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2020 Workforce Vision

We will respond to the needs of the people we care for, adapt to new, improved ways of working, and work seamlessly with colleagues and partner organisations. We will continue to modernise the way we work and embrace technology. We will do this in a way that lives up to our core values.

Together, we will create a great place to work and deliver a high quality healthcare service which is among the best in the world.

2020 Workforce Vision

Values:

- Care and compassion
- Dignity and respect
- Openness, honesty and responsibility
- Quality and teamwork

Five priorities:

- Healthy organisational culture
- Sustainable workforce
- Capable workforce
- Workforce to deliver integrated services (across health and social care)
- Effective leadership and management

2020 Workforce Vision

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1. respond to the needs of the people we care for

2. adapt to new, improved ways of working

3. work seamlessly with colleagues and partner organisations

4. continue to modernise the way we work and embrace technology

5. do this in a way that lives up to our core values.

6. create a great place to work and deliver a high quality healthcare service which is among the best in the world.

Thank you

Please visit stand 1
Email us: futurevisionhsc@gov.scot

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Quality of Care Person-Centred

Winner

Sleep Well, Feel Well, Get Well – Improving Sleep Within Critical Care (PC-33)
NHS Greater Glasgow and Clyde

Lead Author – Shona McKie

Lead Judge – Judith Proctor

Quality of Care Safe

Winner

Scottish Guidance for Decontamination and Monitoring of Cardiac Heater Cooler Units (S-30) Health Protection Scotland

Lead Author – Hayley Kane

Lead Judge – Cathie Cowan

Quality of Care **Effective**

Winner

Improving Observation Practice in W10 Woodland View (EF-27)
NHS Ayrshire and Arran

Lead Author – Gordon Hay

Lead Judge – Gary Jenkins

Quality of Care Infrastructure

Winner

Evaluation of a Model of Occupational Therapy in Primary Care: a LOT to offer (IF-11)
NHS Lanarkshire

Lead Author – Lisa Greer

Lead Judge – Angela Leitch

Health of the Population Winner

Transformational Change in: Providing HIV Antiretrovirals (ARVs) via Community Pharmacies Alongside Opiate Replacement Therapy (ORT) Duting an HIV Outbreak Amongst People Who Inject Drugs (PWIDs) (HP-19)
NHS Greater Glasgow and Clyde

Lead Author – Regina O'Hara

Lead Judge – Donna Bell

Value and Sustainability

Winner

Care Home Support Model in Clackmannanshire (VS-6)
NHS Forth Valley

Lead Author – Pat Harker

Lead Judge – Ben Farrugia

Integrated Care

Winner

Working Together to Engage Vulnerable Women: Women's Aid ASPEN Project (IC-04)
Dundee Women's Aid/Dundee HSPC

Lead Author – Dr Kate Duncan

Lead Judge – Ian Welsh

Transformational Change Award

Winner

Kids Independently Developing Skills (EF-34)
Greater Glasgow and Clyde

Lead Author – Jennie McLaren

Lead Judge – Amanda Croft

People's Choice Poster Award

Winner

Improving Health and Wellbeing Outcomes Among High Users of Emergency Departments (PC-22)
NHS Lanarkshire

Lead Author – Claire Henry

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