

# Transformation of an Urgent Care Service

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## background



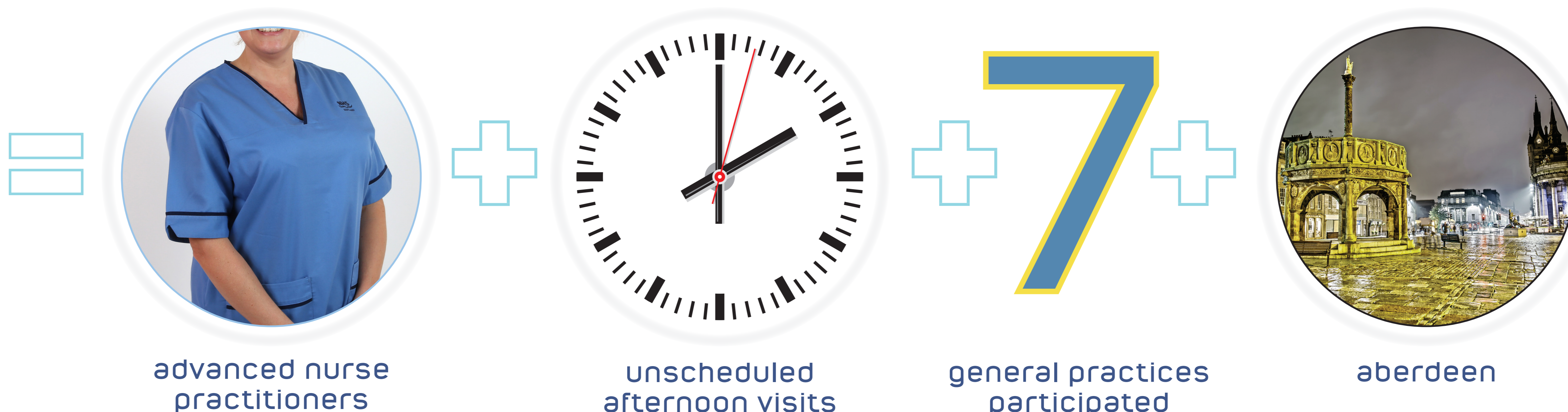
- Increasing financial and epidemiological challenges on Primary Care.
- Need to consider alternative models of delivery.



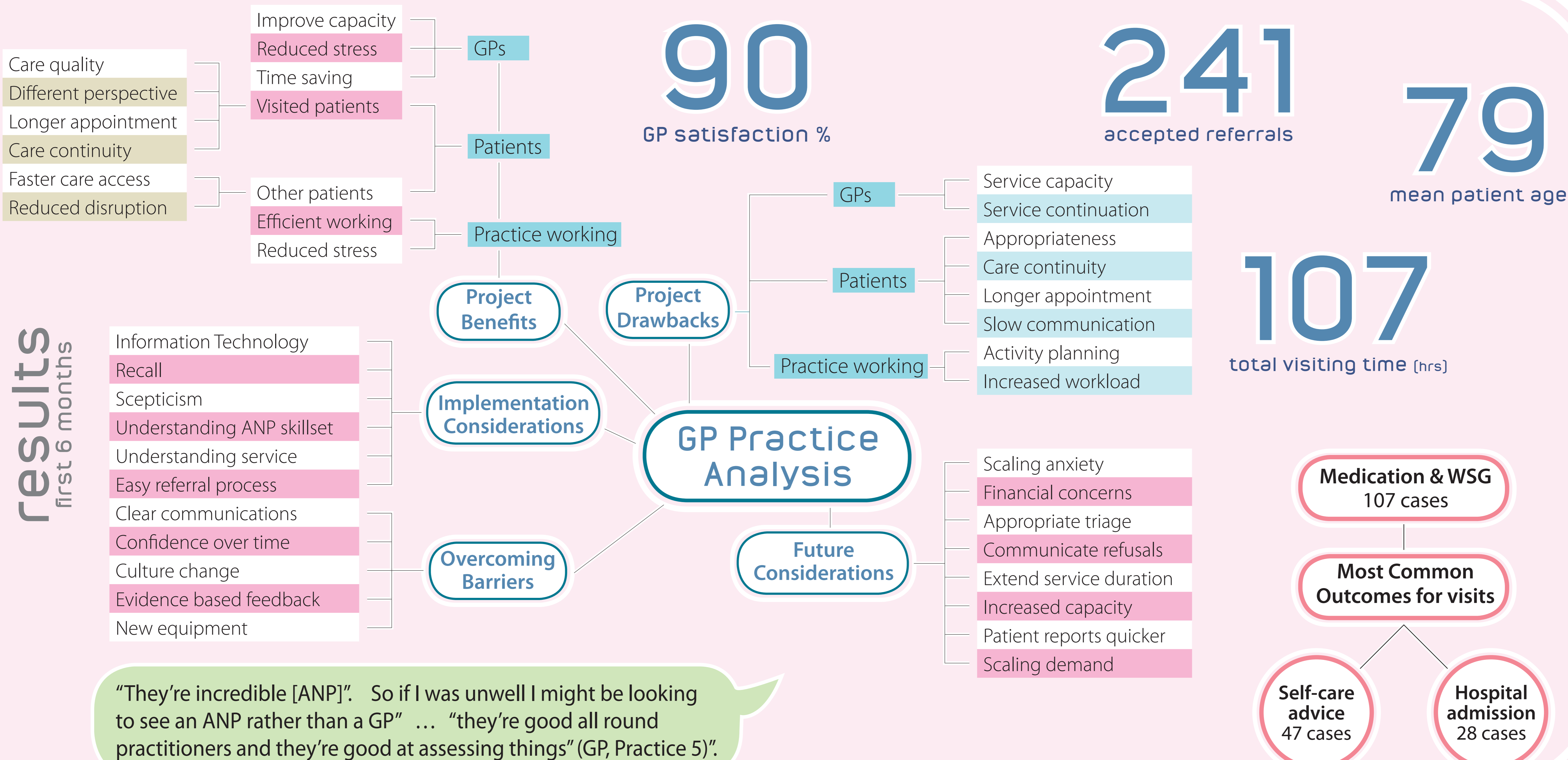
- Unscheduled care priority area in 2018 GMS Contract.
- Advanced Practitioners delivering unscheduled home visits has shown promise elsewhere.

## methods

west visiting service



## results first 6 months



## conclusions

- It is feasible to use ANPs to conduct unscheduled visits instead of a GP.
- Utilising Advanced Practitioners is a practical solution to reduce the pressure on primary care.
- GPs report reduced stress and improved capacity as a result of having unscheduled visits met.

## acknowledgements

- Aberdeen City Health & Social Care Partnership Integration Joint Board.
- The West Unscheduled Care project team.
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- Participating ANPs and General Practice staff.
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